



# RETURN AUTHORIZATION FORM

## Customer Information

<b>O2 Concepts, LLC</b>		
Company: _____		
Contact Name: _____		
Address: _____		
City: _____	State: _____	Zip Code: _____
Email Address: _____	Phone: _____	
RMA No.: _____	Date Issued: _____	PO: _____

## Equipment Information

Serial Number	Reason for Return

## Additional Comments

<b>Comments:</b>

## Repair Policy

<p>Repair requests may be processed by following these steps:</p> <ol style="list-style-type: none"><li>1. Contact O2 Concepts Tech Support Department at 877-867-4008 Ext 367 or Email Request to <a href="mailto:Techsupport@o2-concepts.com">Techsupport@o2-concepts.com</a> to obtain a RMA Number.</li><li>2. Fill Out the Return Authorization Form in its entirety. Place this form in the box with the item being returned.</li><li>3. Equipment may only be returned in its original shipping box or a similar container with commercially reasonable packing protection. *RMA reference number must be clearly identified on the outer shipping box.</li><li>4. Please ship to O2 Concepts, LLC. 199 Park Road Extension, Suite B, Middlebury, CT 06762 Attn: RMA</li></ol>
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\*Shipments received by O2 Concepts, LLC without a RMA number will be refused.