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Updates and Reminders

Jurisdiction B/Jurisdiction C DME MAC



CGS ADMINISTRATORS, LLC

CMS Elimination of: Certificates of Medical Necessity and DME Information Forms

CMS is committed to advancing health equity by understanding and addressing the burdens, disparities, barriers, and challenges people experience in Medicare Fee for Service

- One burden that we can eliminate is the submission of forms called Certificates of Medical Necessity (CMN) and DME Information Forms (DIF)
- **CMNs and DIFs will no longer be extended and will not be required for any claims with dates of service on or after January 1, 2023**
 - CMS will no longer process claims with a CMN or DIF attached for dates of service on or after **January 1, 2023**
 - **We are alerting the supplier community to ensure claims are not rejected and returned**
 - Suppliers must **continue to submit CMN and DIF** information for claims with **dates of service on or before December 31, 2022**
 - When required to process the claim
 - › MLN Matters Number: SE22002 - <https://www.cms.gov/files/document/se22002-elimination-certificates-medical-necessity-durable-medical-equipment-information-forms.pdf>

Face-to-Face Encounter and Written Order Prior to Delivery

Effective April 13, 2022 – Condition of Payment

- **CMS has selected items beyond Power Mobility Devices (PMDs) which require:**

- Face-to-Face Encounter (F2F)
- Written Order Prior to Delivery (WOPD)

- **Six Orthoses**

- L0648 – Lumbar Sacral Orthosis
- L0650 – Lumbar Sacral Orthosis
- L1832 – Knee Orthosis
- L1833 – Knee Orthosis
- L1851 – Knee Orthosis
- L3960 – Shoulder-Elbow Wrist Hand Orthosis

- **One Osteogenesis Stimulator**

- E0748 – Spinal Electrical Osteogenesis Stimulator*

- **Forty-six PMDs are on the list as dictated by statute**

- <https://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicare-FFS-Compliance-Programs/Medical-Review/Master-List>

Face-to-Face Encounter Requirements

- **For all items requiring a face-to-face encounter**

- A practitioner visit is required within six months preceding the order
 - Note: face-to-face encounters for PMDs were previously required within 45 days preceding the written order
 - › The encounter is to gather information associated with the condition and the DMEPOS item(s) ordered

Six-month timing requirement does not replace other CMS policies.

- **The face-to-face encounter must be documented in the medical record**

- Supporting documentation must include:
 - Subjective and objective beneficiary specific information associated with:
 - › Diagnosing, treating, or managing a clinical condition for the DMEPOS item(s) ordered

- **If the encounter is performed via telehealth:**

- The requirements for telehealth services and payment for telehealth services must be met
 - Telehealth services: <https://www.ecfr.gov/current/title-42/chapter-IV/subchapter-B/part-410#410.78>
 - Payment for telehealth services: <https://www.ecfr.gov/current/title-42/chapter-IV/subchapter-B/part-414#414.65>

Prior Authorization (PA) Program

Timeline & Updates – Required Prior Authorization List

- Power Mobility Devices (PMDs) **K0800, K0801, K0802, K0806, K0807, K0808**
 - Effective April 13, 2022 - Nationwide
- Orthoses (Knee Orthoses and Lumbar Sacral Orthoses) **L0648, L0650, L1832, L1833, L1851**
 - Effective April 13, 2022 – **Phase 1**
 - New York, Illinois, Florida, California
 - Effective July 12, 2022 – **Phase 2**
 - Maryland, Pennsylvania, New Jersey, Michigan, Ohio, Kentucky, Texas, North Carolina, Georgia, Missouri, Arizona, Washington
 - Effective October 10, 2022 – **Phase 3**
 - Nationwide
 - To include all remaining states and territories not included in Phase 1 or Phase 2
 - › Jurisdiction B: https://www.cgsmedicare.com/jb/mr/condition_of_payment_prior_auth.html
 - › Jurisdiction C: https://www.cgsmedicare.com/jc/mr/condition_of_payment_prior_auth.html

DMEPOS Requirement Updates Effective April 13, 2022

For additional information regarding Standard Elements for DMEPOS Order, and Master List of DMEPOS Items Potentially Subject to:

- Face-to-Face Encounter
 - Definition, Timeframes and Documentation
- Written Order Prior to Delivery
 - Required Elements of a Standard Written Order
 - Standard Written Order Definitions and General Requirement
- Prior Authorization Requirements
 - Final Rule CMS-1713-F
 - Reference MLN Matters SE20007
<https://www.cms.gov/files/document/se20007.pdf>

Introducing “To The Point” Education

CGS is excited to introduce a new education format!

- “To the ***Point***” recordings
- Provider Outreach and Education (POE) will share:
 - Key learning takeaways on specific Medicare subjects
 - Each segment is less than 10 minutes
 - Resources for further education
- Check out “To the ***Point***” today!
 - Jurisdiction B: <https://www.cgsmedicare.com/jb/pubs/news/2021/09/cope23241.html>
 - Jurisdiction C: <https://www.cgsmedicare.com/jc/pubs/news/2021/09/cope23241.html>
 - “To the ***Point***” recordings will rotate every few months



CGS Medicare App

Check out the newly updated CGS Medicare App!

- The CGS Medicare App, available for mobile phone or tablet use
- Several enhancements, including:
 - Disaster Relief Information – provides helpful links, PDFs and CMS resources
 - CGSMEDICARE.COM – provides access to the CGS website directly within the app
 - CMS.gov – provides updated access to the CMS News page via WebView
 - The swipe down to refresh data feature, as well as updated scrolling capabilities
- Available in App Store and Google Play Store
 - Just search “**CGS Medicare**”



The app also features: Tools & Calculators, DMEPOS Fee Schedules, Drug/Pharmacy Fees, LCDs/Policy Articles/ Physician Letters/Contact Information and much more!

Resumption of the Targeted Probe and Educate Medical Review Strategy

CGS recommends signing up for **DME myCGS** provider portal to directly submit your ADR responses



- **To get started refer to the myCGS Registration Guide**
 - JB: https://www.cgsmedicare.com/jb/mycgs/pdf/mycgs_registration_guide.pdf
 - JC: https://www.cgsmedicare.com/jc/mycgs/pdf/mycgs_registrationguide.pdf
- Suppliers can email **JB/JC TPE Inquires** with specific questions or concerns about the TPE program
 - JB Email: JB.TPE.Inquires@cgsadmin.com
 - JC Email: JC.TPE.Inquiries@cgsadmin.com
- For additional information and resources, visit the Targeted Probe and Educate (TPE) Review Program page
 - JB: <https://www.cgsmedicare.com/jb/mr/tpe.html>
 - JC: <https://www.cgsmedicare.com/jc/mr/tpe.html>

CGS COVID-19 Resources

As the COVID-19 Public Health Emergency (PHE) continues, CGS has a dedicated COVID-19 web page for the latest DMEPOS specific COVID-19 information

- Includes DME MAC specific information
 - Accelerated/Advance Payments
 - Correct Use of the KX Modifier During the COVID-19 PHE
 - Use of CR Modifier and “COVID-19” Narrative on Specified Claims Due to the COVID-19 PHE
 - Signature Requirements on Proof of Delivery During the Covid-19 Pandemic
 - Additional CMS Resources applicable to DME Suppliers
 - Locally Published Resources – ***and more!***
 - JB: <https://www.cgsmedicare.com/jb/covid-19.html>
 - JC: <https://www.cgsmedicare.com/jc/covid-19.html>

CGS Electronic Mailing List

Stay updated on DME MAC Jurisdiction B & C news!

- Sign up for the DME MAC Jurisdiction B & C Electronic Mailing List:
 - <https://www.cgsmedicare.com/email.html>
 - Enter your name and business information
 - Choose the contract and/or specialty information that fits your business
 - Click **“Sign Up!”**
 - It is that easy!