DMEPOS Requiring Claim Narratives Chart

DMEPOS Requiring Claim Narratives	Claim Narratives
The following DMEPOS items or instances require a claim narrative on claims submitted to the DME MACs (this list is not all-inclusive):	Below are several instances when a narrative in the NTE Note segment of an electronic claim or Item 19 of the CMS-1500 claim form is required for DMEPOS claims (this list is not all-inclusive):
Continuous Passive Motion (CPM) Devices	All of the following must be included with the claim:
	 Type of knee surgery performed; Date of surgery; Date of application of CPM; and,
Beneficiary Owned Equipment	Include a narrative when billing for accessories, supplies, repairs or miscellaneous items:
	 HCPCS code of the base equipment Indicate beneficiary-owned Date beneficiary obtained equipment
K0462: "Temporary Replacement Equipment for	All of the following must be included with the claim:
Patient Owned Equipment Being Repaired, Any Type"	 HCPCS code or manufacturer/brand name/ model number of equipment being repaired, with purchase date Manufacturer/brand name/model number of replacement equipment Description of what was repaired Why the repair took longer than one day to complete
Break-In-Billing (BIB) Extend rental period outside of the original 13 months rental	Include narrative: BIB Length of break Please extend rental period to (enter the date needed)
Break-In-Need	Include narrative:
A break in medical necessity	 A description of the beneficiary's prior medical condition that necessitated the previous item, A statement explaining the beneficiary's new or changed medical condition and when the new need began.
Replacement Equipment (With RA modifier)	 Enter RA modifier on first month's claim only Within Reasonable Useful Lifetime (RUL) - Include narrative for reason(s) the equipment was replaced: Stolen, Lost, Irreparably Damaged RUL Met - Replacement Equipment (include narrative): RUL met Beneficiary requested replacement Date bene received the equipment being replaced Supplier Exiting Medicare Oxygen Business New servicing supplier first claim narrative: Beneficiary acquired through supplier voluntarily exiting Medicare program or a similar statement
Not Otherwise Classified (NOC) Drugs	Enter drug name and dosage.





DMEPOS Requiring Claim Narratives

Unlisted Procedure Code or NOC Code

Claim Narratives

Items billed with any HCPCS code with a narrative description that indicates miscellaneous, NOC, unlisted, or non-specified you must include the following narrative information:

- Description of the item or service
- · Manufacturer name
- · Product name and number
- · Supplier Price List (PL) amount
- HCPCS code of related item (if applicable)

If it is a customized option/accessory, the statement must clearly describe what was customized.

Greater Than Four Modifiers

Claim lines that require greater than four modifiers, append the 99 modifier in the fourth position.

Enter overflow modifiers in the NTE Note segment or Item 19 of the CMS-1500 claim form.

COVID-19 Public Health Emergency (PHE) affected/related claims

During the PHE:

- · Enter the CR modifier on the claim line AND
- COVID-19 in the NTE Note segment or Item 19 of the CMS-1500 claim form.

Greater Than A One-Month Supply

When providing greater than a one-month supply of the following items (up to a three-month/90 day supply).

- · External Infusion Pump Supplies
- · Nebulizer Inhalation Medication
- · Nebulizer Administration Supplies
- Ostomy Supplies (see exception below)
- PAP or RAD Accessories
- Urological Supplies

Claim Narratives

Include a narrative in the NTE Note segment of an electronic claim or Item 19 of the CMS-1500 claim form, indicating the number of months/days you are billing.

• 3 month supply (or 90 days)

Exception: Only a one-month quantity of supplies may be dispensed for the following:

- Enteral Nutrients and Supplies*
- · Parenteral Nutrients and Supplies
- Immunosuppressive Drugs*
- Intravenous Immune Globulin (IVIG)*
- Oral Anticancer Drugs*
- · Oral Antiemetic Drugs
- Ostomy Supplies provided in a nursing facility, regardless of utilization
- Surgical Dressings

During the (PHE): Amounts in excess (i.e. a 90 day supply) of the current one-month (30 day) limitation may be dispensed for the (*) drugs and enteral products listed.

- Enter the CR modifier on the claim line AND
- COVID-19 in the NTE Note segment or Item 19 of the CMS-1500 claim form.